

Paysend Special FX and Zero Fee Promotion – US Extension Terms and Conditions

These Paysend Special FX and Zero Fee Promotion – US Extension Terms and Conditions ("US Extension Terms") apply to eligible Paysend customers residing in the United States (US) ("Customer", "you", "your").

These US Extension Terms supplement and modify the existing Paysend Special FX and Zero Fee Promotion Terms and Conditions ("**Promotion**") available here. All other terms and conditions of the Promotion remain unchanged and in full force and effect. These US Extension Terms are also supplemental to, and must be read together with, the Paysend Terms of Service applicable to your jurisdiction, available at https://paysend.com/rules.

Promotion period extension for the US:

For eligible customers residing in the US, the Promotion Period is extended through from April 22, 2025, through August 31, 2025 ("Extended Promotion Period").

Eligibility, Promotion and Other Conditions:

The Promotion remains subject to the original eligibility criteria, limitations, and conditions set forth in the Promotion Terms. This includes, but is not limited to:

- 1) (a) Be a resident of the US, (b) be at least 18 years old, or the applicable age of consent in your jurisdiction, and (c) qualify as a new customer by either (i) registering as a new customer on the Paysend website or app during the Extended Promotion Period, or (ii) have previously registered as a customer but have not yet completed a transaction.
- 2) **No Transaction Fee:** You can make one (1) international transfer from the US, without paying any transaction fees. Third-party fees may still apply.
- 3) Special FX Rate: That same transfer will also be processed at a Special Foreign Exchange (FX) Rate, which is the rate published on Paysend's Special FX branded landing page or mobile app at the time you submit the transfer. Special FX Rates may differ from the market exchange rate, interbank rate, or rates offered by other providers. The Special FX Rate is determined solely by Paysend and may include a margin over the market rate. Customers should review the displayed rate prior to initiating a transfer.
- 4) The Zero Fee and Special FX Rate will be directly applied to your first successfully completed transaction during the Extended Promotion Period. Transfers submitted outside of the Extended Promotion Period will not be eligible for the Promotion.
- 5) A transfer is considered "successfully completed" when funds are deposited into your intended recipient's bank account or are picked up by your recipient at a cash pick-up location. If the transaction is not successfully completed, the Special FX Rate available at the time of initiation will not be applied to any future transfers.
- 6) Insufficient funding of your transfer will render you ineligible for the Promotion. The Promotion will not be valid for any otherwise qualifying transaction that is cancelled either by you or by Paysend.
- 7) The Promotion is valid for same currency transfers.

Other Important Information:

- 1. Any attempt by a customer to abuse this Promotion by using multiple/different identities, registrations, logins, and/or any other methods, will void and disqualify the customer from receiving the Promotion at Paysend's sole discretion.
- 2. The promotion is non-transferable and cannot be redeemed, refunded, re-sold or exchanged for cash. Our standard terms and conditions which you agreed to when you registered with us (or any subsequent updates) apply and can be found on our website or mobile app and platform.
- 3. This is a limited time offer. We reserve the right to change these US Extension Terms at any time and in our sole discretion without notice to you. Any qualifying transfer will be honored if initiated prior to the Promotion's cancellation.
- 4. Paysend reserves the right to void the Promotion, or individual transfers, if transfers appear to be fraudulent or are not compliant with our Terms of Service applicable to your jurisdiction available at: https://paysend.com/rules. Paysend reserves the right to disqualify transfers that, in its opinion, are intended to circumvent Promotion rules, or are deemed to be abusive.
- 5. If you are entitled to any refund, you will not be entitled to receive any amount greater than the amount you have paid to make the money transfer. Please be aware that foreign currency exchange rates are subject to change.
- 6. TO THE FULLEST EXTENT PERMITTED BY LAW, PAYSEND SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATED TO THIS PROMOTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOST DATA
- 7. You may not participate in the Promotion if doing so would be prohibited by any applicable law, statute, or regulations.
- 8. All information collected from you as part of the Promotion shall be subject to our privacy notice applicable to your jurisdiction available at: https://paysend.com/rules
- 9. If any part/s of these US Extension Terms are legally ruled to be invalid, illegal or unenforceable, the remaining terms will not be affected and will continue in full force and effect.
- 10. If there is a discrepancy between these US Extension Terms and those in any promotional material, these US Extension Terms will prevail.
- 11. These US Extension Terms are published in English. Any translation of these US Extension Terms is for courtesy only and if there is a difference in interpretation between the English text and the other language text, the English text interpretation will prevail.
- 12. These US Extension Terms shall be governed by the laws of the State of Florida, without regard to its conflict of law principles. Any disputes arising from or relating to this Promotion shall be resolved in the state or federal courts located in Miami-Dade County, Florida.

Disclaimer: For U.S. residents only. This is an extension of the Paysend Special FX and Zero Fee Promotion. Offer valid from April 22, 2025, through August 31, 2025. One-time offer for your first international money transfer only. FX rates are determined by Paysend and may include a margin. Third-party fees may still apply. Terms and conditions apply. Link T&Cs].