

Paysend Back to School Promotional Terms and Conditions (UK, EEA and CAD)

These Paysend Back to School Promotional Terms and Conditions ("Promotion Terms") apply to eligible Paysend customers ("Customer", "you", "your")

By taking part in this Paysend Back to School ("Promotion"), you are deemed to have accepted and agreed to be bound by these Promotion Terms and by any other requirements set out in related promotional materials issued by Paysend ("Paysend", "our", "we", "us"). These Promotion Terms are supplemental to, and must be read together with, the Paysend Terms of Service applicable to your jurisdiction, available at https://paysend.com/rules.

Eligibility:

To be eligible for the Promotion you must:

- Have a registered Paysend account;
- 2) Be a resident of the United Kingdom (UK), European Economic Area (EEA) or Canada;
- 3) Be at least 18 years of age or older, or the applicable age of consent in your jurisdiction.

Promotion and Promotion Period:

- 1. The Promotion will entitle registered customer from the UK or EEA to complete a transfer of at least €50 (or equivalent) using promo code "SCHOOL5" to earn €5 (or equivalent) bonus reward and have the standard transaction fee waived.
- The Promotion will entitle registered customers from Canada to complete a transfer of at least \$50
 CAD using promo code "SCHOOL25" to earn \$5 CAD bonus reward and have the standard transaction fee waived.
- 3. The Promotion will be active from 18 August 2025 through 18 September 2025 ("Promotion Period").

Conditions:

- 1) A transfer is considered "successfully completed" when the funds are deposited into your intended Recipient's bank account, credited to your recipient's eligible debit card, deposited into a supported mobile wallet (where available) or collected by your recipient at a designated cash pick-up location.
- 2) Insufficient funding of your transfer will render you ineligible for the Promotion. The Promotion will not apply to any otherwise qualifying transaction that is cancelled by you or by Paysend.
- 3) FX Rates are determined solely by Paysend and may differ from the market exchange rate, interbank rate, or rates offered by other providers. The final exchange rate will be displayed to you prior to confirming your transfer. Please review the displayed rate carefully before completing your transaction.
- 4) Promotion is applicable for same currency transactions.

Other Important Information:

- 1. Any attempt by a customer to abuse this Promotion by using multiple/different identities, registrations, logins, and/or any other methods, will void and disqualify the customer from receiving the Promotion at Paysend's sole discretion.
- 2. The promotion is non-transferable and cannot be redeemed, refunded, re-sold or exchanged for cash. Our standard terms and conditions which you agreed to when you registered with us (or any subsequent updates) apply and can be found on our website or mobile app and platform.



- 3. We reserve the right to change these Promotion Terms at any time and in our sole discretion without notice to you, as allowed under applicable laws. Any qualifying transfer will be honored if initiated prior to the Promotion's cancellation.
- 4. Paysend reserves the right to void the Promotion, or individual transfers, if transfers appear to be fraudulent or are not compliant with our Terms of Service applicable to your jurisdiction available at: https://paysend.com/rules. Paysend reserves the right to disqualify transfers that, in its opinion, are intended to circumvent Promotion rules, or are deemed to be abusive.
- 5. If you are entitled to any refund, you will not be entitled to receive any amount greater than the amount you have paid to make the money transfer. Please be aware that foreign currency exchange rates are subject to change.
- 6. TO THE FULLEST EXTENT PERMITTED BY LAW, PAYSEND SHALL NOT BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR RELATED TO THIS PROMOTION, INCLUDING BUT NOT LIMITED TO LOST PROFITS OR LOST DATA
- 7. You may not participate in the Promotion where doing so would be prohibited by any applicable law, statute, or regulations.
- 8. All information collected from you as part of the Promotion shall be subject to our privacy notice applicable to your jurisdiction available at: https://paysend.com/rules.
- 9. If any part/s of these Promotion Terms are legally ruled to be invalid, illegal or unenforceable, the remainder will not be affected and will continue in full force and effect.
- 10. If there is a discrepancy between these Promotion Terms and those in any promotional material, these Promotion Terms will prevail.
- 11. These Promotion Terms are published in English. Any translation of these Promotion Terms is for courtesy only and if there is a difference in interpretation between the English text and the other language text, the English text interpretation will prevail. Any dispute arising in relation to the same shall be governed by the laws of England and Wales and the courts of England shall have exclusive jurisdiction over any such disputes.