



## Paysend Testimonial Giveaway Full Terms and Conditions

1. By participating in the Paysend Testimonial Giveaway “**Giveaway**”, you agree to be bound by these terms and conditions “**Terms**” and any additional requirements outlined in related promotional materials, including any additional specific terms and conditions applicable to such promotion. These Terms are supplemental to, and must be read in conjunction with, the Paysend Terms of Service applicable to your jurisdiction and the Standard Marketing Terms and Conditions, both available at: <https://paysend.com/rules>.
2. The Giveaway is only open to residents of the United Kingdom (UK), aged 18 or over at the time of the Promotion, excluding employees, and their immediate families, of the Promoter or any company affiliated with the Promoter, their agents or any other persons professionally connected with the Giveaway.
3. The Giveaway will run from 00:00 UTC on 9th February 2026 – 23:59 UTC on 9th March 2026 (Inclusive). (“**Promotion Period**”).
4. **To Enter:** Eligible entrants residing in the United Kingdom, must submit a short video, prepared in accordance with the conditions set out below, explaining why they enjoy using Paysend for their money transfers.
5. **Video Submission Conditions:**
  - a) Videos must be between 15 seconds and 1 minute in duration, provided in portrait and submitted in one of the following formats: .mp4, .mov, or .avi.
  - b) Each video must clearly explain why the entrant enjoys using Paysend for their money transfers. Entries should be original, creative, and reflect the entrant's genuine experience with the service.
  - c) All videos must be submitted in English. Submissions in other languages must include English subtitles.
  - d) Videos must be of clear visual and audio quality. Poor-quality videos that make it difficult to assess the entry may be disqualified.
  - e) Videos must not contain:
    - Offensive, defamatory, or discriminatory material;
    - References to illegal activity or inappropriate behaviour;
    - Any third-party trademarks, logos, or copyrighted material without permission;
    - Personal information of individuals other than the entrant (such as names, addresses, or contact details).
  - f) By submitting a video, entrants confirm that they are the sole creators and owners of the content and that it does not infringe any third-party rights. Entrants grant Paysend a non-exclusive, royalty-free, worldwide license to use, reproduce, edit, and publish the video for promotional purposes related to this campaign.
  - g) Entrants acknowledge that their video submission contains personal data and that Paysend will process this data in accordance with applicable data protection laws relevant to the entrant's jurisdiction. Paysend will only retain personal data for as long as necessary to administer the campaign and for any marketing use permitted by the entrant's consent. Further information can be found in Paysend's Privacy Policy found here <https://paysend.com/rules>, which entrants are expected to review prior to entering.
  - h) All videos must be submitted via email to **feedback@paysend.com** by the closing date specified in these Terms. Late or incomplete submissions will not be considered.

- i) Paysend reserves the right to request proof of eligibility and to verify that the video complies with these conditions. Non-compliant entries may be disqualified at Paysend's sole discretion.
6. No Purchase necessary.
7. Internet access and a Paysend account are required.
8. **Prize:** There is a total of one (1) prize consisting of a £50 bonus reward, which will be awarded to one (1) winner.
9. **Prize Details and Conditions:** The bonus will be credited to the winner's Paysend bonus account. The winner must ensure that they have an active Paysend account to receive the Prize.
10. **Winner Selection and Notification:** One (1) winner will be selected at random from all valid entries received within the relevant Promotion Period. The winners will be notified via email and will be asked to provide evidence of identity and eligibility. Reasonable efforts will be made to contact the winners. Winners will then have 5 business days to respond and confirm acceptance of the Prize. If the winners do not respond to the Promoter within this time, they will forfeit their Prize and the Promoter shall select another winner at random from all remaining valid entries.
11. The Promotion is not sponsored, endorsed or administrated by Instagram or Facebook.
12. By participating in this Promotion, you confirm that you understand that the Prize or any other reward may be subject to local income tax in the country of your residence and/or in the local territory where you are a tax resident. It is your responsibility to pay any tax which may arise from receiving the Prize or any other reward. Paysend will bear no liability for any tax obligations which may arise from receiving the Prize or any other reward as part of this Promotion.
13. The Promoter reserves the right to produce and make available a winners list containing the surname and county of residence of the winners. In accordance with the applicable Privacy laws, winners have the right to object to their details being published. Without prejudice, the Promoter will provide winner information to the Advertising Standards Authority if requested by them.
14. The Promoter seeks to run a fair and secure promotion and prevent abuse and cheating. If you enter in a way that is not consistent with these Terms & Conditions, your entry/ies (and any of your associated aliases) will be disqualified. Any Prize awarded may be void and recoverable, and the Promoter reserves the right to bar you from entering future promotions for a period of at least six months. For this reason, the Promoter reserves the right at any point to:
  - Verify the eligibility of entrants and/or provisional winners through multiple means by requesting such information it consider reasonably necessary for this purpose. Entry or a Prize may be withheld until verification is completed.
  - Disqualify entries that are not made directly by the individual entering the Promotion.
  - Disqualify entries made using anonymous email services such as, but not limited to, GuerillaMail, Dispostable or Mailinator.
  - Disqualify bulk entries from individuals, trade, consumer groups or third parties, incomplete entries and entries submitted by macros or other automated means.
  - Disqualify entries beyond the maximum allowed, or those using techniques such as 'script', 'brute force', masking identity by manipulating IP addresses, using aliases or identities other than their own or any other means.
  - Disqualify entrants who tamper with the entry process.

- Disqualify entries which, in some other way, do not meet the requirements of these Terms & Conditions.
- Cancel, modify or suspend the Promotion should it not be capable of running as planned for reasons including but not limited to tampering, unauthorised intervention, fraud, dishonesty, technical failures, or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion.

15. The Promoter accepts no responsibility for late, incomplete, incorrectly submitted, corrupted or misdirected entries, claims or correspondence whether due to error, omission, alteration, tampering, deletion, theft, destruction, transmission interruption, communications failure or otherwise.

16. By participating in the Contest, entrants consent to the use of their name, address, email address, postal code, telephone number, social media handle(s), comments and image, whether on videotape, photograph or any other means, for the administration of the Promotion or any publicity carried out by the Promoter without further notice or compensation.

17. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this Promotion or accepting or using the Prize (including to any guests), except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.

18. The Prize is not transferable or exchangeable and cannot be redeemed for cash or any other form of compensation, this also includes the selling of Prizes to third parties. In the event, for any reason, the Prize winners do not take an element of the Prize at the time stipulated by the Promoter, then that element of the Prize will be forfeited by the winners and neither cash nor any other form of compensation will be supplied in lieu of that element of the Prize. If, for any reason, a Prize is not available, the Promoter reserves the right to substitute another Prize for it, in its sole discretion, of equal or higher value.

19. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter may in its sole discretion cancel, terminate, modify or suspend the Promotion, or invalidate any affected entries.

20. The Promoter accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by you as a result of entering the promotion or accepting the Prize. The Promoter further disclaims liability for any injury or damage to your or any other person's computer relating to or resulting from participation in or downloading any materials in connection with this Promotion.

21. The Promoter reserves the right at any time and from time to time to modify or discontinue, temporarily or permanently, this promotion with or without prior notice due to reasons outside its control (including, without limitation, in the case of anticipated, suspected or actual fraud).

22. The decision of the Promoter in all matters under its control is final and binding and no correspondence will be entered into.

23. If a winning entry from a draw is deemed not to comply with any of these conditions of entry, that entry will be discarded, and a new winner of the Prize will be randomly selected.

24. Any entries that the Promoter considers in their absolute discretion to be dangerous, vulgar, offensive, indecent, illegal, or fraudulent will be disqualified from this Promotion.

25. By participating in the Promotion, you grant the Promoter and its appointed agencies permission to process your personal data solely for the purpose of administering this Promotion. Any personal data collected will be retained only for the duration of the Promotion and for up to three (3) months following its conclusion. After this period, the data will be permanently deleted or securely destroyed.
26. Personal data will not be disclosed to an unconnected third party unless your positive consent has been obtained. For further information about the Promoter's privacy policy, please visit <https://paysend.com/rules>.
27. If any part(s) of these Terms & Conditions are legally ruled to be invalid, illegal or unenforceable, the remainder will not be affected and will continue in full force and effect.
28. By entering, you will be deemed to have agreed to be bound by these Terms & Conditions.
29. If there is a discrepancy between these Terms & Conditions and those in any promotional material, these Terms & Conditions will prevail.
30. These terms and conditions are governed by English Law and shall be subject to the exclusive jurisdiction of the English and Welsh Courts.
31. **Promoter:** Paysend Group Limited, Suite 2, Ground Floor Orchard Brae House, 30 Queensferry Road, Edinburgh, Scotland, EH4 2HS.